

Empowering primary care providers to leverage telehealth care strategies during the COVID-19 pandemic and beyond.



Lessons Learned in Implementing Telehealth

Penn State Project ECHO and the Pennsylvania Area Health Education Center (AHEC) are partnering to launch a no-cost CME-eligible ECHO series to equip primary care providers with telehealth care strategies to prevent, prepare for, and respond to the COVID-19 pandemic.

The Pennsylvania AHEC Lessons Learned in Implementing Telehealth ECHO series will launch on September 9, 2020, from 4:00 PM - 5:00 PM. One-hour sessions will take place every other week for 6 sessions. This series will provide participants with the latest resources and best practices for leveraging virtual services during the COVID-19 pandemic. Sessions will be delivered by an interdisciplinary group of specialists, including experienced healthcare providers and educators, and will provide brief lectures on topics related to telehealth in primary care clinics such as:

- Lessons Learned and Where It Works Best,
- Workflows, Documentation, and Billing,
- Making Telehealth Part of the New Normal, and
- Art of the Tele-Physical Exam: Troubleshooting Exams, Building Rapport and Etiquette.

In addition to brief lectures, question and answer discussions will be facilitated -- empowering participants to provide access to high-quality care while limiting the spread of COVID-19.

Register for this series at: <https://is.gd/TelehealthECHO>

Contact us.

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PENN STATE PROJECT ECHO

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PENN STATE PROJECT ECHO

Using technology, not proximity, to **connect and share knowledge.**

Project ECHO (Extension for Community Healthcare Outcomes) at Penn State uses a telehealth model to connect specialists with community providers across Pennsylvania and beyond. Together, they engage in question and answer discussions for participants to gain confidence and competence in providing specialized care. Over time, community health providers become the experts, and fewer patients have to travel for services.

The heart of the ECHO model™ is this hub-and-spoke, knowledge-sharing system. It is not telemedicine, where outside specialists assume the care of patients. Instead, it is a guided, virtual learning community aimed at practice improvement: providers receive mentoring and feedback, strengthen their skill set related to more complex scenarios, and retain responsibility for their patients. As a result, patients get the high-quality care they need, when they need it and close to home.

We understand the demands that providers are facing, and how these demands make it difficult to pursue continuing education opportunities. That's why we've made it as simple as possible to participate in Project ECHO through the Zoom video conferencing platform.

Partner with us.

Penn State Project ECHO leverages a team of professionals who realize the power of sharing knowledge across miles and across disciplines. We exist to improve health and wellness throughout the state and beyond. Penn State Project ECHO is where treatment, prevention, research, technology, sharing and learning converge, and our team helps to make that happen.



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